



billing frequently asked questions

Q. What is the Allergenis Peanut Diagnostic™?

A. The Allergenis Peanut Diagnostic will tell you with over 93% accuracy whether you are truly allergic to peanuts, and if you are, your approximate epitope reactivity level. This level will inform you and your provider how much peanut is likely to cause a reaction.

Q. Can Allergenis tell me how much I can expect to pay for the Allergenis Peanut Diagnostic?

A. The cash-pay price for the Allergenis peanut diagnostic is \$1,450. If you have insurance, each insurance company is different and will cover different amounts based on your insurance plan. Our reimbursement team will work with your insurance company to determine coverage for our testing services after the claim is submitted. Allergenis has a Financial Assistance Program (FAP) which is designed to assist eligible patients with out-of-pocket costs.

Q. Is the Allergenis Peanut Diagnostic right for my child?

A. The Allergenis Peanut Diagnostic may not be right for you (or your child) for the following reasons:

- Currently safely eating peanuts
- Currently on Omalizumab
- Currently on any allergy immunotherapy
- Currently being treated for multiple myeloma

Q. What forms of payment does Allergenis accept?

A. Allergenis accepts checks, Visa, and MasterCard payments. You may send a check to the below address or call 888-436-6339 to pay by credit card.

Q. Can I use my high deductible plan or medical savings account to pay for Allergenis testing?

A. Yes. High deductible plans and medical savings accounts are accepted at Allergenis. Please call 888-436-6339 to pay by HSA/FSA credit card.

Insurance

Q. Is your test in-network or out-of-network?

A. Currently, Allergenis is out-of-network with most insurance companies. If your insurance company does not approve payment, Allergenis will make an appeal to your insurance on your behalf. You may need to sign an authorization for Allergenis to appeal, a billing representative will contact you. There will be no bill sent to you until your insurance company has ruled on the appeal and determined your out-of-pocket costs.

Q. What is a consent form and why do I need to sign it?

A. If Allergenis is out-of-network and your insurance company does not approve payment for the test, the consent form allows us to appeal to your insurance company on your behalf.

Q. Why hasn't my insurance company heard of Allergenis?

A. Allergenis Peanut Diagnostic is the first test made commercially available by Allergenis. Many insurance companies who have never heard of us work with our reimbursement team to learn more about our test and determine coverage.

Q. How much will my insurance cover?

A. Each insurance company is different and will cover different amounts based on your insurance plan. Our reimbursement team will work with your insurance company to determine coverage for our testing services. We encourage patients who may need assistance with their out-of-pocket costs to apply for our Financial Assistance.

Q. How long will it take to receive a response from my insurance company?

A. It typically takes about four to six weeks for the insurance company to process a claim.

Q. What should I do if my insurance sends its payment directly to me?

A. Insurance payments sent directly to you, whether from primary or secondary insurance companies, should be endorsed to Allergenis on the back of the check, signed by you, then mailed with the EOB to:

Allergenis LLC
PO BOX 784226
Philadelphia, PA 19178-4226

You are responsible for signing over to Allergenis the entire amount the insurance company paid to you. If you have already cashed the check, please contact customer support at 888-436-6339 to pay with credit card.

Q. Does Allergenis accept Medicaid?

A. Allergenis accepts all major insurance plans, including Medicaid.

Q. What is the Financial Assistance Program (FAP)?

A. Our FAP is designed to assist eligible patients with out-of-pocket costs for the Allergenis Peanut Diagnostic. Specifically, the program helps financially needy patients with applicable deductible, co-insurance, and co-pay amounts. We encourage patients who may need assistance with such expenses to apply through our FAP.

Q. How do I apply for FAP?

A. Please contact customer support at 888-436-6339 to obtain an application for FAP. Or visit our website to fill out the application. If filling out the application online, you will need to provide supporting documentation by mail, fax or e-mail.

Q. Why do you need proof of my income?

A. In compliance with state and federal regulations, Allergenis requires proof of income to determine eligibility for FAP.

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